

Shipping Policy

Order Processing Time

Orders are processed within 1-3 business days of receiving your online order. Kelvin's Perk makes no guarantees and will accept no liability for a longer shipping time frame.

Once the order has shipped, you will receive a shipping confirmation email including the package tracking number.

Shipping Rates

All orders being shipped will be charged a flat rate of \$30.

For all orders being shipped to residential addresses, you are responsible for any additional charges as determined by the arranged courier.

P.O. Boxes

We only use Canada Post to ship to P.O boxes. Prices may vary. We will provide a shipping quote prior to shipping if shipping exceeds \$30.

Local/Curbside Pickup

For customers wanting local pick-up, we offer a convenient option to collect your order directly from our store. We actively monitor our social media accounts and are here to help with any inquiries or updates you may need. Just send us a direct message, and we'll make arrangements for your order.

Local Delivery

We currently do not offer local delivery at this time.

Weather & Temperatures

We make every effort to ensure packages arrive in good order, however, Kelvin's Perk is not responsible for damages or delays during shipping.

Kelvin's Perk accepts no liability for shipments damaged due to weather.

International Shipping

Kelvin's Perk currently ships within Canada only.

Questions or Concerns

Please contact us at kelvinsperkyxe@gmail.com with any questions or concerns.

Returns & Exchanges

Unfortunately, we do not accept returns or exchanges.